

Survey to leisure centres user groups

- Name and group represented:

Sealion Swimming Club for people with disabilities.

- Do you use Central, Woodside or both leisure centres?

Central

- Did you use the leisure centres before they were operated by SLM?

Yes

- If yes, what has improved since SLM began operating the centres and what was better before?

We used the old Central Baths so obviously the facility has improved no end.

- How accessible do you find the leisure centres? Are there any ways that accessibility could be improved? If your group has any special requirements, how well are they met?

Our members all have disabilities, our requirements are fully met.

- Do you consider the leisure centres to be good value-for-money?

The centre is good value.

- How easy is it to communicate with the management of the centres?

We usually communicate by email and eventually get an answer. If we have a major issue we meet in person.

- Do you have any other comments to make about the leisure centres?

The actual staff that man the pool are excellent.

Sometimes the changing rooms could be cleaner as dirty nappies are sometimes on floors in changing areas.

2/3 of clothes pegs in the group changing rooms missing, this is an ongoing issue.

The centre staff need to pay attention to detail.

Many thanks for your assistance.